

## **In the event you are having problems opening Documents Published to Paperless Closer**

**Your Web Browser (i.e. Microsoft Explorer, AOL, etc.....) or your anti-virus program may be recognizing the document as a pop-up ad and then blocking it. There are two options:**

- 1. You can hold down the control key while pressing the print selected documents button; or**
- 2. Change the appropriate setting in your browser or anti-virus program to allow pop-up ads. If you are unsure how to do this, please call so that we can assist you.**